

The Kimball Shop Registry Terms & Policies

Welcome to The Kimball Shop, home to Maine's finest bridal registry. For over thirty five years, we have offered the highest level of personal attention to sophisticated brides. We provide an extensive collection of fine china, crystal, silver, and unique gifts for your registry. Our assortment of quality items has been hand-selected and provides the perfect set of choices for your wedding gifts and favors. When you register with The Kimball Shop, you will be joining a fine tradition. We look forward to working with you during this exciting and busy time, and are happy to help in any way we can.

Hold All Gifts

"Hold All Gifts" is a convenient program in which The Kimball Shop sends out a gift card to notify the bride of each gift purchased from her registry. For all bridal gifts that need to be ordered, we automatically credit the bride's account for the gift and hold that credit until the bride places an order. The accrued credit may be used for any merchandise in the store, but we only order or ship merchandise using the bridal credit at the bride or groom's request. This method allows the couple to have immediate notification of gifts so they can promptly write their thank-you note, without the inconvenience of sporadic gift deliveries.

The Hold All Gifts Program allows the couple much more freedom than the traditional method of ordering and shipping gifts as they are purchased. This enables the bride and groom to spend their credit on the items they prefer to receive. It also provides the luxury of changing your mind without the hassle of constantly returning merchandise. For example, if you have received 12 dinner plates, 2 tea cups and saucers, and 5 salad plates, you may want to even things out and order a complete set of 8 place settings instead of an incomplete set of 12. Or, of course, you can use your credit to purchase any merchandise we display in the store, including furniture, lamps, and gift items.

Gifts that are in stock are wrapped and held in our bridal room pending the couple's approval. When the bride and groom wish to select their gifts and finalize their bridal order, they can decide which items to order and where to have them shipped. Delivery of gifts that must be special-ordered from the manufacturer may vary in their delivery times, and are not returnable.

Return & Pricing Policies

The Kimball Shop cannot accept returns on any merchandise that is a special order, such as china or flatware, or any items that The Kimball Shop does not normally stock. This applies to all orders using bridal credit.

Please be aware that merchandise prices may change at any time. The items on a bridal registry are subject to the same price updates. Any order purchased from a bridal registry, including orders purchased with bridal credit, will be processed at the current retail price.